

337654 – Kelowna General Hospital Bus Exchange

FRAHCAS



Minister, TT TT:EX <TT.Minister@gov.bc.ca>

Dec 2, 2025,
12:10 PM

to me, HMA, Cheryl

Susan Ames, President
Friends and Residents of the Abbott Heritage Conservation Area Society (FRAHCAS)
susanameskelowna@gmail.com

337654 – Kelowna General Hospital Bus Exchange

Dear Susan Ames:

Thank you for your email following up on the Transit-Oriented Area (TOA) designation at the Kelowna General Hospital bus exchange. While I regret I am not able to meet with you at this time, I appreciate FRAHCAS' ongoing interest in this matter and I recognize you continue to have concerns with the TOA designation.

As you know from our previous correspondence, the Kelowna General Hospital bus exchange was designated by the provincial government as a TOA based on [several criteria](#). The location provides all-day, frequent service on multiple routes, as well as connections to major employment centres and institutional destinations. In addition, the presence of a bus pull-out area on the east side of Pandosy Street marks this specific location as a designated transit exchange.

It is important to note that the TOA designation does not override the existing development guidelines for the Abbott Street Heritage Conservation Area. The TOA designation establishes minimum allowable densities and heights near major transit stops within the framework of local land-use planning tools. Municipal heritage conservation protections remain in effect.

The provincial government has worked closely with the City of Kelowna to ensure the TOA designation for the Kelowna General Hospital bus exchange aligns with both provincial housing objectives and local planning priorities. Based on our recent discussions, the City remains supportive of the designation.

B.C.'s TOA framework plays a vital role in building more connected, affordable and sustainable communities, and as such, we will not be reconsidering the designation for the Kelowna General Hospital bus exchange.

Thank you again for taking the time to write.

Sincerely,

Mike Farnworth
Minister

Copy to: Honourable Christine Boyle
Minister of Housing and Municipal Affairs
MLA, Vancouver-Little Mountain
Cheryl Sillitoe, Acting Project Director
Integrated Transportation Planning Branch
Ministry of Transportation and Transit